



# MICHAEL ANDERSON

Digital Operations Specialist

Innovative Relief Operations Officer with a strong focus on integrating technology into humanitarian efforts. Expertise in utilizing data analytics and digital tools to enhance operational efficiency and effectiveness in crisis response. Proven track record in project management, stakeholder engagement, and strategic planning, resulting in successful implementation of relief initiatives. Committed to leveraging technology to improve service delivery and foster collaboration among diverse teams.

## CONTACT

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- San Francisco, CA

## EDUCATION

### Bachelor of Science in Information Technology

Stanford University  
2016-2020

## SKILLS

- data analytics
- digital solutions
- project management
- stakeholder engagement
- technology integration
- training

## LANGUAGES

- English
- Spanish
- French

## WORK EXPERIENCE

### Digital Operations Specialist

2020-2023

Tech for Good

- Developed digital platforms for real-time tracking of relief operations.
- Analyzed operational data to identify trends and improve decision-making.
- Collaborated with IT teams to implement innovative solutions for logistics challenges.
- Facilitated training sessions on the use of technology in humanitarian projects.
- Monitored and evaluated the impact of digital tools on program effectiveness.
- Engaged with stakeholders to gather feedback on technology integration.

### Relief Operations Officer

2019-2020

Save the Children

- Coordinated emergency response efforts utilizing data-driven approaches.
- Implemented mobile applications for field reporting and data collection.
- Worked closely with program teams to align technology with operational needs.
- Trained field staff on the use of digital tools for enhanced reporting.
- Monitored program outcomes and provided insights for continuous improvement.
- Engaged with partners to foster collaboration on technology initiatives.

## ACHIEVEMENTS

- Developed a digital reporting system that improved data accuracy by 50%.
- Received the Innovation in Humanitarian Action Award for outstanding contributions.
- Increased program visibility and donor engagement through effective use of technology.