



MICHAEL ANDERSON

Commercial Refrigeration Technician

Dedicated refrigeration mechanic with a focus on commercial refrigeration systems, bringing over nine years of experience in the installation and maintenance of refrigeration units in retail environments. Expert in optimizing system performance to enhance food safety and quality. Recognized for excellent problem-solving skills and the ability to work under pressure to resolve issues efficiently.

WORK EXPERIENCE

Commercial Refrigeration Technician

2020-2023

FreshTech Refrigeration

- Installed and maintained refrigeration systems in grocery stores and restaurants.
- Conducted routine inspections to ensure optimal performance and compliance with health regulations.
- Managed emergency service calls, effectively resolving issues to minimize downtime.
- Trained staff on proper use and maintenance of refrigeration equipment.
- Worked closely with suppliers to source high-quality replacement parts.
- Documented service records for compliance and customer reference.

Refrigeration Mechanic

2019-2020

ChillOut Solutions

- Performed repairs and maintenance on commercial refrigeration systems.
- Assisted in the installation of new refrigeration units in various facilities.
- Maintained accurate records of work performed and parts used.
- Participated in training programs to enhance technical skills and knowledge.
- Provided exceptional customer service, fostering long-term relationships with clients.
- Collaborated with team members to improve service delivery processes.

ACHIEVEMENTS

- Awarded Technician of the Month for outstanding service and dedication.
- Increased customer satisfaction ratings by implementing a follow-up service program.
- Successfully completed a major installation project ahead of schedule, improving operational efficiency.

CONTACT

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EDUCATION

Certificate in Commercial Refrigeration

City Technical Institute
2015

SKILLS

- Commercial refrigeration
- Food safety
- Problem-solving
- Customer service
- Installation
- Compliance management

LANGUAGES

- English
- Spanish
- French