



Michael ANDERSON

HVAC REFRIGERATION TECHNICIAN

Experienced Refrigeration Engineer with a background in residential and commercial HVAC systems. Over 8 years of hands-on experience in the installation, troubleshooting, and maintenance of cooling systems. Strong focus on customer satisfaction and quality service delivery. Skilled in working with various refrigerants and adhering to industry standards. Proficient in using diagnostic tools to identify system issues and implement solutions.

CONTACT

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SKILLS

- Residential HVAC
- Customer service
- Troubleshooting
- Energy efficiency
- Team collaboration
- Technical training

LANGUAGES

- English
- Spanish
- French

EDUCATION

ASSOCIATE DEGREE IN HVAC TECHNOLOGY, COMMUNITY COLLEGE, 2013

ACHIEVEMENTS

- Achieved 'Top Technician' status for outstanding performance in 2018.
- Reduced service response times by implementing a new scheduling system.
- Received positive feedback from 95% of clients on service quality.

WORK EXPERIENCE

HVAC REFRIGERATION TECHNICIAN

Home Comfort Solutions

2020 - 2025

- Installed and serviced residential cooling systems, ensuring compliance with safety regulations.
- Diagnosed and repaired refrigeration issues, achieving a 95% first-visit fix rate.
- Educated clients on system maintenance and energy-saving practices.
- Managed inventory of parts and supplies, reducing overhead costs by 15%.
- Provided emergency repair services, enhancing customer loyalty.
- Utilized software tools for scheduling and tracking service requests.

REFRIGERATION SERVICE TECHNICIAN

CoolAir Technologies

2015 - 2020

- Performed routine maintenance and repairs on commercial refrigeration units, maintaining an uptime of 98%.
- Collaborated with sales teams to provide technical expertise during client consultations.
- Implemented new tracking system for service calls, improving response times by 20%.
- Trained junior technicians on best practices and safety measures.
- Conducted energy efficiency assessments, recommending upgrades to clients.
- Maintained accurate records of service activities and client interactions.