



MICHAEL ANDERSON

Reflexologist

Enthusiastic and passionate reflexologist with a focus on wellness and preventive care, bringing 4 years of experience in a busy urban spa environment. I have developed a strong clientele by providing high-quality reflexology treatments that promote relaxation, stress relief, and overall health improvement. My background in customer service ensures that each client feels valued and understood, allowing me to create a welcoming and nurturing environment.

CONTACT

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- San Francisco, CA

EDUCATION

Diploma in Reflexology

Wellness Academy
2016-2020

SKILLS

- Client-Centered Care
- Reflexology Techniques
- Customer Service
- Wellness Education
- Team Collaboration
- Documentation

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Reflexologist

2020-2023

Urban Wellness Spa

- Provided high-quality reflexology treatments tailored to individual client needs.
- Maintained a calming and inviting treatment environment to enhance client experience.
- Educated clients about the benefits of reflexology for stress relief and wellness.
- Documented treatment outcomes to track client progress and satisfaction.
- Participated in spa promotions to increase client engagement and retention.
- Received numerous positive reviews from clients for exceptional service.

Reflexology Intern

2019-2020

Wellness Retreat

- Assisted senior reflexologists in providing treatments and gaining practical experience.
- Learned various reflexology techniques and their applications in wellness.
- Maintained cleanliness and organization of treatment areas.
- Engaged with clients to gather feedback and improve service delivery.
- Participated in training sessions to enhance knowledge and skills.
- Contributed to team efforts in achieving high client satisfaction ratings.

ACHIEVEMENTS

- Achieved a 90% client satisfaction score through personalized reflexology treatments.
- Increased new client sign-ups by 25% during promotional events.
- Received recognition for outstanding service from management.