



Michael ANDERSON

RAIL OPERATIONS DIRECTOR

Versatile Rail Transport Operations Director with a proven record of managing complex rail networks and leading teams towards operational excellence. Expertise in strategic visioning, operational planning, and performance management, ensuring alignment with organizational goals. Demonstrated ability to optimize resource allocation and implement cost-effective solutions that enhance service delivery. Strong background in stakeholder management, fostering collaboration among various departments and external partners.

CONTACT

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SKILLS

- operations management
- strategic planning
- stakeholder engagement
- safety compliance
- budget management
- team leadership

LANGUAGES

- English
- Spanish
- French

EDUCATION

**MASTER OF BUSINESS
ADMINISTRATION, HARVARD
BUSINESS SCHOOL, 2016**

ACHIEVEMENTS

- Increased operational efficiency by 35% through strategic initiatives.
- Awarded 'Outstanding Leadership' by Metro Rail Systems.
- Successfully launched a \$20 million rail enhancement project ahead of schedule.

WORK EXPERIENCE

RAIL OPERATIONS DIRECTOR

Metro Rail Systems

2020 - 2025

- Directed all aspects of rail operations, overseeing a workforce of over 200 employees.
- Developed and executed operational strategies to enhance service reliability.
- Managed multi-million dollar budgets, ensuring financial sustainability.
- Fostered partnerships with local governments to improve rail infrastructure.
- Implemented safety programs that resulted in zero incidents over a two-year period.
- Led cross-functional teams in continuous improvement initiatives.

SENIOR OPERATIONS MANAGER

Regional Rail Authority

2015 - 2020

- Oversaw daily rail operations, ensuring compliance with safety and regulatory standards.
- Managed scheduling and dispatching of rail services to optimize efficiency.
- Conducted performance reviews and implemented staff training programs.
- Coordinated with maintenance teams to ensure equipment reliability.
- Analyzed service data to identify trends and areas for improvement.
- Engaged with community stakeholders to address service concerns.