



MICHAEL ANDERSON

Senior Operations Manager

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SUMMARY

Visionary Rail Transport Operations Executive with over 15 years of experience in optimizing rail logistics and enhancing operational efficiency. Demonstrated expertise in managing large-scale rail operations, implementing innovative technology solutions, and fostering strategic partnerships within the transport sector. Adept at leading cross-functional teams and overseeing multimodal transport projects, ensuring compliance with regulatory standards while maximizing profitability.

WORK EXPERIENCE

Senior Operations Manager Global Rail Logistics Inc.

Jan 2023 - Present

- Oversaw daily operations of a fleet of over 200 railcars, ensuring optimal utilization and maintenance.
- Implemented a real-time tracking system that improved cargo visibility and reduced delays by 25%.
- Developed and executed strategic plans that increased revenue by 30% over three years.
- Collaborated with engineering teams to streamline maintenance processes, enhancing reliability.
- Facilitated training programs for staff, resulting in a 40% reduction in operational errors.
- Engaged with regulatory bodies to ensure compliance with safety and environmental standards.

Operations Analyst Railway Solutions Group

Jan 2020 - Dec 2022

- Analyzed operational data to identify inefficiencies and propose actionable solutions.
 - Supported the implementation of a new scheduling software that enhanced service delivery.
 - Conducted risk assessments to mitigate potential disruptions in service.
 - Collaborated with marketing to align operational capabilities with customer demands.
 - Monitored KPIs and prepared reports for senior management to inform strategic planning.
 - Participated in cross-departmental projects aimed at improving overall service quality.
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EDUCATION

Master of Business Administration, Transport Management, University of Transport Studies

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** logistics management, strategic planning, data analysis, regulatory compliance, team leadership, process improvement
- **Awards/Activities:** Successfully led a project that reduced operational costs by 20% through improved supply chain management.
- **Awards/Activities:** Recognized as Employee of the Year for outstanding contributions to operational excellence.
- **Awards/Activities:** Secured a \$2 million grant for a sustainability initiative aimed at reducing emissions.
- **Languages:** English, Spanish, French