



# MICHAEL ANDERSON

## RAIL OPERATIONS MANAGER

### PROFILE

Results-driven Rail Operations Manager with a robust background in supply chain management and logistics optimization. With over a decade of experience in the rail industry, possesses a profound understanding of operational intricacies and the ability to enhance service delivery through innovative strategies. Proven expertise in fostering cross-functional collaboration and leading high-performance teams.

### EXPERIENCE

#### RAIL OPERATIONS MANAGER

##### Global Rail Solutions

2016 - Present

- Managed rail logistics operations, leading to a 15% reduction in transportation costs through strategic negotiations.
- Implemented a predictive maintenance program that decreased equipment failures by 20%.
- Coordinated with IT teams to develop a real-time tracking system for shipments.
- Enhanced workforce productivity by introducing advanced operational methodologies.
- Facilitated training workshops, improving safety compliance rates among staff.
- Established key performance indicators to measure and improve operational efficiency.

#### LOGISTICS COORDINATOR

##### Railway Express

2014 - 2016

- Supported the planning and execution of rail logistics operations for high-volume shipments.
- Analyzed operational data to identify areas for improvement, achieving a 10% increase in efficiency.
- Collaborated with external vendors to streamline supply chain processes.
- Assisted in the development of safety protocols resulting in zero incidents during tenure.
- Maintained accurate records of all shipments, ensuring compliance with industry regulations.
- Participated in cross-departmental projects that enhanced service delivery.

### CONTACT

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### SKILLS

- Logistics Optimization
- Project Management
- Team Collaboration
- Safety Protocols
- Data Analysis
- Negotiation

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

BACHELOR OF ARTS IN LOGISTICS AND SUPPLY CHAIN MANAGEMENT, PURDUE UNIVERSITY

### ACHIEVEMENTS

- Awarded Employee of the Year for outstanding contributions to operational efficiency.
- Reduced average delivery times by 15% through process improvements.
- Successfully led a sustainability initiative that reduced carbon emissions by 10%.