



# MICHAEL ANDERSON

## Senior Rail Operations Manager

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### SUMMARY

Strategically-minded Rail Operations Manager with over 15 years of extensive experience in overseeing large-scale rail logistics and operations. Expertise lies in optimizing operational efficiencies, driving compliance with safety regulations, and implementing innovative solutions to enhance service quality. Proven track record in managing multimodal transportation systems, ensuring seamless integration of rail networks with other transport modalities.

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### WORK EXPERIENCE

#### Senior Rail Operations Manager National Rail Systems

Jan 2023 - Present

- Directed rail operations across multiple regions, achieving a 20% reduction in operational costs.
- Implemented a new scheduling system that increased on-time performance by 15%.
- Led a team of 50+ personnel, enhancing training programs to elevate safety standards.
- Utilized data analytics to optimize freight routing, resulting in a 30% increase in efficiency.
- Collaborated with stakeholders to enhance customer service protocols, improving overall satisfaction ratings.
- Managed compliance with federal and state regulations, ensuring zero safety incidents over two consecutive years.

#### Rail Operations Supervisor Metro Freight Lines

Jan 2020 - Dec 2022

- Oversaw daily operations of freight trains, coordinating with multiple departments for seamless execution.
  - Monitored performance metrics, achieving a 10% increase in cargo throughput.
  - Developed and maintained relationships with key industry partners to facilitate operational improvements.
  - Conducted safety audits and training sessions, contributing to a 25% decrease in workplace incidents.
  - Managed budgetary allocations, ensuring adherence to financial forecasts.
  - Introduced innovative scheduling techniques, reducing delays by 12%.
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### EDUCATION

#### Master of Science in Transportation Management, University of California, Berkeley

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** Operations Management, Safety Compliance, Team Leadership, Data Analytics, Budget Management, Customer Service
- **Awards/Activities:** Recognized with the National Transportation Award for Excellence in Operations in 2022.
- **Awards/Activities:** Achieved a 98% customer satisfaction rating over three consecutive years.
- **Awards/Activities:** Successfully led a project that resulted in a 40% increase in operational efficiency.
- **Languages:** English, Spanish, French