



Michael ANDERSON

RAIL OPERATIONS IMPROVEMENT ANALYST

CONTACT

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- San Francisco, CA

SKILLS

- Data-Driven Decision Making
- Project Management
- Stakeholder Engagement
- Performance Analysis
- Continuous Improvement
- Operational Excellence

LANGUAGES

- English
- Spanish
- French

EDUCATION

**MASTER OF BUSINESS
ADMINISTRATION, LOGISTICS
MANAGEMENT, UNIVERSITY OF
MICHIGAN**

ACHIEVEMENTS

- Achieved a 15% reduction in operational costs through strategic process improvements.
- Recognized for excellence in project management with a company-wide award.
- Successfully implemented a new reporting system that enhanced operational transparency.

WORK EXPERIENCE

RAIL OPERATIONS IMPROVEMENT ANALYST

Global Rail Consultants

2020 - 2025

- Led projects aimed at optimizing rail operations and improving service delivery.
- Utilized statistical analysis to identify inefficiencies and recommend actionable solutions.
- Collaborated with project teams to implement operational changes resulting in cost savings.
- Prepared performance reports for stakeholders, highlighting key improvement areas.
- Engaged with clients to understand their operational needs and expectations.
- Conducted workshops to train staff on new operational processes and tools.

OPERATIONS ANALYST

Regional Rail Corporation

2015 - 2020

- Supported operational analysis to enhance service reliability and efficiency.
- Assisted in developing performance improvement plans based on data analysis.
- Monitored key performance indicators and generated reports for management.
- Collaborated with maintenance teams to ensure timely repairs and service continuity.
- Engaged with customers to gather feedback and improve service offerings.
- Facilitated internal meetings to discuss operational challenges and solutions.