



MICHAEL ANDERSON

RAIL FREIGHT MANAGER

PROFILE

Accomplished Rail Freight Coordinator with extensive experience in supply chain management and logistics coordination. Proven track record in enhancing freight operations through innovative solutions and strategic planning. Exceptional aptitude for analyzing complex logistical challenges and implementing effective resolutions. Recognized for cultivating strong relationships with transportation providers and stakeholders to ensure seamless operations.

EXPERIENCE

RAIL FREIGHT MANAGER

Elite Transport Services

2016 - Present

- Directed all aspects of rail freight operations, ensuring adherence to timelines and budgets.
- Negotiated contracts with rail providers, achieving a 10% reduction in costs.
- Established performance metrics to evaluate freight efficiency and service quality.
- Facilitated training programs for staff on new logistics software.
- Collaborated with clients to tailor freight solutions that meet specific needs.
- Prepared and presented operational reports to senior management.

LOGISTICS COORDINATOR

Transcontinental Freight

2014 - 2016

- Coordinated transportation logistics for a variety of rail freight shipments.
- Maintained accurate records of shipments and inventory levels.
- Implemented a new tracking system that improved shipment visibility.
- Resolved discrepancies in freight charges and invoicing.
- Engaged with customers to provide updates and address concerns.
- Participated in process improvement initiatives that enhanced operational workflows.

CONTACT

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SKILLS

- Supply Chain Management
- Freight Coordination
- Contract Negotiation
- Performance Metrics
- Customer Engagement
- Process Improvement

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF BUSINESS
ADMINISTRATION, LOGISTICS AND
SUPPLY CHAIN MANAGEMENT,
TRANSPORTATION UNIVERSITY, 2015

ACHIEVEMENTS

- Achieved a 25% increase in on-time deliveries through process enhancements.
- Received a commendation for outstanding leadership in project management.
- Introduced a training program that improved team productivity by 30%.