

MA

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EXPERTISE SKILLS

- healthcare research
- patient satisfaction
- data analysis
- SAS
- regulatory compliance
- survey design

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Master of Public Health, Johns Hopkins University

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

HEALTHCARE SURVEY ANALYST

Innovative Questionnaire Design Specialist with a unique focus on healthcare research and patient satisfaction metrics. Exceptional ability to create and implement questionnaires that capture critical data, enhancing the quality of healthcare services. Extensive experience in collaborating with healthcare professionals to design surveys that meet regulatory standards while addressing patient needs. Skilled in employing statistical software to analyze healthcare data, producing insights that inform clinical practices.

PROFESSIONAL EXPERIENCE

Wellness Research Group

Mar 2018 - Present

Healthcare Survey Analyst

- Developed patient satisfaction questionnaires for healthcare providers.
- Conducted data analysis using SAS to evaluate patient feedback.
- Collaborated with clinical staff to ensure questionnaires met regulatory requirements.
- Presented findings to stakeholders, driving improvements in care quality.
- Facilitated focus groups to refine survey questions based on patient input.
- Implemented changes that improved response rates by over 20%.

Health Insights Institute

Dec 2015 - Jan 2018

Research Associate

- Assisted in the design of healthcare-related questionnaires and surveys.
- Analyzed survey data to identify trends in patient satisfaction.
- Worked with interdisciplinary teams to enhance questionnaire effectiveness.
- Conducted training for staff on best practices in survey administration.
- Evaluated the impact of questionnaire changes on data quality.
- Published findings in healthcare journals, contributing to evidence-based practice.

ACHIEVEMENTS

- Improved patient satisfaction scores by 15% through targeted questionnaire revisions.
- Recognized for outstanding contributions to healthcare research initiatives.
- Contributed to a published study on patient feedback mechanisms in leading journals.