

# MICHAEL ANDERSON

QA Tester

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I am a passionate Quality Assurance Engineer with over two years of experience in the gaming industry, specializing in quality assurance for video games. My expertise includes manual testing and bug identification, with a strong focus on delivering engaging user experiences. I have worked closely with developers and designers to ensure that games are not only functional but also enjoyable to play.

## WORK EXPERIENCE

### QA Tester | Epic Games Studio

Jan 2022 – Present

- Executed manual tests on various game titles to ensure functionality and performance.
- Identified and documented bugs using JIRA, contributing to a 90% resolution rate.
- Collaborated with designers and developers to provide feedback on gameplay mechanics.
- Participated in playtesting sessions to gather player feedback and improve game quality.
- Conducted regression tests to ensure that new features did not introduce new issues.
- Assisted in the development of testing documentation and reports for stakeholders.

### QA Intern | Indie Game Developers

Jul 2019 – Dec 2021

- Supported the QA team in testing mobile games, focusing on functionality and user experience.
- Tracked and reported defects using Trello, achieving an 85% resolution rate.
- Assisted in the creation of test cases and documentation for new game features.
- Participated in team meetings to discuss testing progress and challenges.
- Contributed to exploratory testing sessions to identify gameplay issues.
- Engaged with the community to gather feedback on game features and improvements.

## SKILLS

Game Testing

JIRA

Bug Tracking

Agile

Exploratory Testing

Regression Testing

## EDUCATION

### Bachelor of Arts in Game Design

2019

University of Southern California

## ACHIEVEMENTS

- Contributed to a game launch that received a positive rating from over 10,000 players.
- Awarded 'Best Intern' in 2020 for outstanding contributions to QA.
- Implemented testing processes that improved efficiency in bug tracking by 20%.

## LANGUAGES

English

Spanish

French