



Michael ANDERSON

QA ENGINEER

I am a Quality Assurance Engineer with a focus on e-commerce platforms, bringing over three years of experience in ensuring high-quality online shopping experiences. My background includes both manual and automated testing, with a strong emphasis on usability and functionality. I excel in creating detailed test cases, conducting regression tests, and collaborating with development teams to deliver exceptional products.

CONTACT

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SKILLS

- E-commerce Testing
- Selenium
- JIRA
- Usability Testing
- Agile
- Regression Testing

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF ARTS IN COMPUTER SCIENCE, UNIVERSITY OF TEXAS, 2019

ACHIEVEMENTS

- Implemented test automation that cut down testing time by 30%.
- Recognized for outstanding performance in QA with a company award in 2021.
- Contributed to a project that resulted in a 25% increase in customer satisfaction ratings.

WORK EXPERIENCE

QA ENGINEER

E-Shop Solutions

2020 - 2025

- Executed functional and regression tests on e-commerce applications to ensure smooth user experience.
- Developed and maintained automated test scripts using Selenium, reducing manual effort by 40%.
- Collaborated with product managers to define testing requirements and criteria.
- Participated in daily stand-up meetings to discuss testing progress and challenges.
- Documented test results and reported defects using JIRA for tracking.
- Conducted usability testing to gather user feedback for product improvements.

JUNIOR QA TESTER

NextGen Retail

2015 - 2020

- Assisted in manual testing of web applications, focusing on functionality and performance.
- Tracked and reported defects using Trello, achieving a 90% resolution rate.
- Supported the QA team in executing regression tests for new releases.
- Contributed to the creation of test cases and documentation for new features.
- Participated in Agile development cycles and contributed to sprint reviews.
- Engaged with the support team to understand user-reported issues and assist in resolution.