



MICHAEL ANDERSON

QUALITY ASSURANCE ENGINEER

CONTACT

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- San Francisco, CA

SKILLS

- Mobile Testing
- Appium
- Bugzilla
- UAT
- Agile
- Test Planning

LANGUAGES

- English
- Spanish
- French

EDUCATION

**BACHELOR OF TECHNOLOGY IN
INFORMATION TECHNOLOGY,
UNIVERSITY OF CALIFORNIA, 2016**

ACHIEVEMENTS

- Led a project that achieved a 40% reduction in post-release defects.
- Awarded 'Best Newcomer' in 2018 for outstanding performance in QA.
- Implemented a knowledge-sharing initiative that increased team efficiency by 15%.

PROFILE

I am an experienced Quality Assurance Engineer with a focus on mobile application testing and a passion for delivering seamless user experiences. With over four years in the tech industry, I have developed a strong skill set in both manual and automated testing processes. My expertise lies in creating test cases, executing test plans, and working in Agile environments to ensure software quality.

EXPERIENCE

QUALITY ASSURANCE ENGINEER

Mobile Tech Solutions

2016 - Present

- Developed and executed mobile testing strategies for iOS and Android applications.
- Collaborated with developers to identify and resolve issues during the development phase.
- Created automated test scripts using Appium, reducing manual testing efforts by 50%.
- Participated in sprint reviews and retrospectives to improve QA processes.
- Maintained testing documentation and reports for project tracking.
- Conducted user acceptance testing (UAT) to ensure product alignment with business requirements.

JUNIOR QA ENGINEER

Innovative Apps LLC

2014 - 2016

- Assisted in the testing of mobile applications with a focus on usability and functionality.
- Recorded and tracked defects using Bugzilla, achieving a resolution rate of 90%.
- Participated in daily stand-ups and provided input on potential testing challenges.
- Contributed to the development of test cases and documentation for new features.
- Collaborated with the design team to ensure adherence to UI/UX standards.
- Supported the QA team in executing regression tests for major releases.