



MICHAEL ANDERSON

Senior QA Engineer

San Francisco, CA • (555) 234-5678 • michael.anderson@email.com • www.michaelanderson.com

SUMMARY

As a dedicated Quality Assurance Engineer with over five years of experience in the software development industry, I have honed my skills in ensuring the delivery of high-quality products through rigorous testing and validation processes. I specialize in both manual and automated testing methodologies, with experience in leading QA teams to implement best practices and continuous improvement initiatives.

WORK EXPERIENCE

Senior QA Engineer Tech Innovations Inc.

Jan 2023 - Present

- Designed and implemented automated test scripts using Selenium to reduce testing time by 40%.
- Conducted performance testing leading to a 30% improvement in application response times.
- Collaborated with development teams to incorporate QA feedback into the CI/CD pipeline.
- Mentored and trained a team of 4 junior QA engineers on best practices and testing tools.
- Developed and maintained comprehensive test plans and documentation for projects.
- Utilized JIRA for tracking bugs and managing test case execution.

QA Engineer Global Solutions Corp.

Jan 2020 - Dec 2022

- Executed manual and automated tests on web and mobile applications.
- Participated in daily Agile stand-ups and sprint planning meetings.
- Reported and tracked defects in JIRA, achieving a resolution rate of 95% within the sprint.
- Performed regression testing for new releases, ensuring minimal impact on existing functionality.
- Assisted in the implementation of test automation frameworks, improving overall efficiency.
- Communicated effectively with stakeholders to clarify requirements and expectations.

EDUCATION

Bachelor of Science in Computer Science, Stanford University, 2017

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Selenium, JIRA, Agile, Test Automation, Manual Testing, Performance Testing
- **Awards/Activities:** Received the 'Excellence in Quality Assurance' award for outstanding contributions in 2020.
- **Awards/Activities:** Improved defect detection rate by 25% through enhanced testing protocols.
- **Awards/Activities:** Successfully led a team to deliver a project 2 weeks ahead of schedule while maintaining quality standards.
- **Languages:** English, Spanish, French