

MICHAEL ANDERSON

User Experience Research Analyst

- San Francisco, CA
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Innovative qualitative research analyst with a focus on technology and user experience research. Expertise in utilizing qualitative methodologies to drive product development and enhance user satisfaction. Recognized for a strong ability to translate complex user feedback into actionable insights that inform design decisions. Committed to fostering a user-centered approach in technology development through rigorous qualitative analysis.

WORK EXPERIENCE

User Experience Research Analyst | Tech Innovations LLC

Jan 2022 – Present

- Conducted qualitative user research to evaluate product usability and satisfaction.
- Designed and moderated user interviews and usability testing sessions.
- Collaborated with design teams to ensure research findings informed product iterations.
- Utilized qualitative analysis software to derive insights from user feedback.
- Presented findings to product stakeholders, enhancing user-centered design approaches.
- Trained team members on qualitative research methodologies and best practices.

Research Intern | Digital Experience Agency

Jul 2019 – Dec 2021

- Assisted in qualitative research projects focused on user experience.
- Conducted interviews with users to gather feedback on digital products.
- Analyzed qualitative data to identify user pain points and opportunities for improvement.
- Collaborated with cross-functional teams to develop research protocols.
- Maintained documentation of research processes and insights.
- Supported the organization of user testing sessions and workshops.

SKILLS

user experience

qualitative research

product development

usability testing

data analysis

design collaboration

EDUCATION

Bachelor of Science in Human-Computer Interaction

2015 – 2019

University of Washington

ACHIEVEMENTS

- Increased user satisfaction scores by 30% through targeted usability research.
- Published findings in a technology journal, enhancing industry visibility.
- Awarded 'Best Intern' for contributions to user experience research.

LANGUAGES

English

Spanish

French