MICHAEL ANDERSON

DIGITAL TRANSFORMATION LEAD

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CONTACT

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📍 San Francisco, CA

SKILLS

- Digital Transformation
- User-Centered Design
- Project Leadership
- Stakeholder Collaboration
- Performance Benchmarking
- Contract Negotiation

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF SCIENCE IN INFORMATION SYSTEMS, STANFORD UNIVERSITY; BACHELOR OF ARTS IN POLITICAL SCIENCE, UNIVERSITY OF MICHIGAN

ACHIEVEMENTS

- Led a project that won the 'Best Technology Initiative' award at the National Public Sector Innovation Conference.
- Increased user engagement on government websites by 50% through improved design and functionality.
- Achieved a 40% reduction in service response times by implementing a new digital platform.

PROFILE

Visionary Public Sector Technology Analyst with extensive experience in digital transformation and strategic technology implementation within governmental entities. Possesses a profound understanding of the intersection between technology and public policy, enabling the delivery of innovative solutions that enhance operational efficiency and citizen engagement. Proven track record of managing large-scale technology projects from inception to completion, ensuring adherence to budgetary and timeline constraints.

EXPERIENCE

DIGITAL TRANSFORMATION LEAD

Tech for Good

2016 - Present

- Directed the digital transformation strategy for multiple municipal agencies.
- Implemented innovative technology solutions that streamlined processes and reduced service delivery times.
- Engaged with community stakeholders to gather input on technology initiatives.
- Managed cross-functional teams to ensure successful project execution.
- Utilized user-centered design principles to enhance the usability of government websites.
- Conducted training sessions for city staff on new digital tools and platforms.

TECHNOLOGY PROJECT MANAGER

State Department of Technology

2014 - 2016

- Oversaw the development and launch of a statewide digital services platform.
- Coordinated project timelines and deliverables with various government stakeholders.
- Established performance benchmarks to measure project success.
- Negotiated contracts with technology vendors to ensure compliance with state regulations.
- Conducted post-implementation reviews to identify areas for future improvement.
- Presented project updates to executive leadership and government officials.