Michael Anderson

CHIEF TECHNOLOGY OFFICER

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SKILLS

- strategic planning
- project management
- technology innovation
- budget management
- stakeholder collaboration
- public engagement

EDUCATION

MASTER OF BUSINESS ADMINISTRATION, HARVARD UNIVERSITY

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Improved transportation service efficiency by 25% through the deployment of smart technologies.
- Recognized for outstanding leadership in the implementation of a statewide transportation initiative.
- Secured funding for innovative mobility projects enhancing public transport accessibility.

Visionary Public Sector IT Operations Manager with a robust background in managing technology solutions that drive organizational transformation in government. Proficient in aligning IT initiatives with strategic priorities and leveraging data-driven insights for decision-making. Acclaimed for developing and executing comprehensive IT strategies that enhance service delivery and operational efficiency. Possesses a strong aptitude for managing large-scale projects and fostering an inclusive culture of collaboration and innovation.

EXPERIENCE

CHIEF TECHNOLOGY OFFICER

State Department of Transportation

2016 - Present

- Directed technology operations for a state agency overseeing transportation services.
- Implemented innovative transportation management systems to improve traffic flow.
- Managed a team of 50 IT professionals in delivering technology solutions across the state.
- Developed strategic partnerships with technology vendors to enhance service capabilities.
- Oversaw the agency's budget, ensuring alignment with state funding initiatives.
- Conducted public outreach programs to educate citizens on new technologies.

IT OPERATIONS MANAGER

City of Phoenix

2014 - 2016

- Managed daily IT operations, ensuring the reliability of citywide services.
- Led the implementation of a city-wide CRM system to improve citizen engagement.
- Conducted system audits to identify and rectify vulnerabilities.
- Coordinated with city departments to align technology initiatives with community needs.
- Provided technical support during emergencies to ensure continuity of services.
- Developed IT policies to promote best practices and governance.