



# MICHAEL ANDERSON

Director of Public Sector Innovation

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## SUMMARY

Visionary leader in public sector innovation with a profound ability to drive transformative change within government entities. Extensive expertise in fostering collaboration among diverse stakeholders to enhance service delivery and operational efficiency. A proven track record in implementing data-driven strategies that align with organizational goals and community needs. Adept at leveraging technology to streamline processes and improve citizen engagement.

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## WORK EXPERIENCE

### Director of Public Sector Innovation City of Innovation

Jan 2023 - Present

- Led the development and execution of a citywide innovation strategy.
- Facilitated workshops with community stakeholders to identify service gaps.
- Implemented a digital platform for citizen feedback and engagement.
- Managed a budget exceeding \$2 million for innovation projects.
- Established metrics to assess project impact and effectiveness.
- Collaborated with IT to enhance data analytics capabilities.

### Senior Policy Advisor State Government

Jan 2020 - Dec 2022

- Advised on policy development for streamlined public service delivery.
  - Conducted comprehensive analyses of existing programs for improvement.
  - Engaged with external partners to foster public-private collaboration.
  - Presented findings to senior leadership and legislative committees.
  - Developed training materials for staff on innovative practices.
  - Authored reports that informed strategic planning initiatives.
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## EDUCATION

### Master of Public Administration, Harvard University

Sep 2019 - Oct 2020

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## ADDITIONAL INFORMATION

- **Technical Skills:** strategic planning, stakeholder engagement, data analysis, project management, public policy, digital transformation
- **Awards/Activities:** Secured a grant of \$500,000 for a community revitalization project.
- **Awards/Activities:** Awarded 'Innovator of the Year' by the National Association of Public Administrators.
- **Awards/Activities:** Increased citizen engagement by 40% through new digital initiatives.
- **Languages:** English, Spanish, French