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## SKILLS

- Ruby on Rails
- PHP
- MySQL
- User Engagement
- Software Testing
- Community Collaboration

## EDUCATION

**BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY, TECH UNIVERSITY**

## LANGUAGE

- English
- Spanish
- German

## ACHIEVEMENTS

- Developed a community feedback platform that increased citizen engagement by 60%.
- Received recognition from city officials for outstanding contributions to public service.
- Successfully completed project ahead of schedule, enhancing team productivity.

# Michael Anderson

## APPLICATION DEVELOPER

Dynamic Public Sector Application Developer with a passion for utilizing technology to advance public service initiatives. Adept at creating innovative software solutions that address the unique challenges faced by government agencies. This professional exhibits a strong capacity for critical thinking and problem-solving, allowing for the development of applications that are both functional and user-friendly.

## EXPERIENCE

### APPLICATION DEVELOPER

City of Boston

2016 - Present

- Designed a public engagement platform to facilitate community feedback on city projects.
- Utilized Ruby on Rails to develop backend functionality and APIs.
- Collaborated with community organizations to gather input and refine application features.
- Implemented user testing sessions to enhance application usability.
- Managed deployment and post-launch support to ensure user satisfaction.
- Conducted presentations to stakeholders on application benefits and outcomes.

### JUNIOR DEVELOPER

Department of Environmental Protection

2014 - 2016

- Assisted in the development of an environmental compliance tracking system.
- Utilized PHP and MySQL to create database-driven applications.
- Participated in code reviews to ensure adherence to best practices.
- Contributed to documentation of system architecture and user guides.
- Engaged in team meetings to discuss project progress and roadblocks.
- Supported end-users through troubleshooting and support requests.