



MICHAEL ANDERSON

Social Services Program Manager

Innovative Public Sector Administrator with comprehensive experience in social services and community development. Acknowledged for implementing programs that address social inequities and promote community empowerment. Expertise in program evaluation, stakeholder collaboration, and resource mobilization, with a strong focus on enhancing the well-being of underserved populations. Proven ability to develop and manage projects that leverage community resources to achieve sustainable outcomes.

CONTACT

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- San Francisco, CA

EDUCATION

Master of Social Work

University of Community Development
2016-2020

SKILLS

- Social Services
- Community Development
- Program Evaluation
- Stakeholder Collaboration
- Resource Mobilization
- Budget Management

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Social Services Program Manager

2020-2023

Community Services Agency

- Managed social service programs that served over 10,000 residents annually.
- Developed partnerships with local organizations to enhance service delivery.
- Oversaw a budget of \$5 million for community development initiatives.
- Conducted needs assessments to inform program design and implementation.
- Facilitated training for staff on best practices in social service delivery.
- Evaluated program outcomes to ensure alignment with community needs.

Community Development Coordinator

2019-2020

City Development Office

- Coordinated community engagement initiatives to foster public participation.
- Developed strategies to mobilize community resources for development projects.
- Engaged with diverse stakeholders to promote social equity.
- Prepared reports on community needs and resource allocations.
- Facilitated workshops to educate residents on available services.
- Collaborated with government agencies to align community development goals.

ACHIEVEMENTS

- Increased program participation by 30% through targeted outreach efforts.
- Received 'Community Impact Award' for outstanding service delivery.
- Successfully secured \$1 million in funding for community initiatives.