Michael Anderson

JUNIOR CLOUD DEVELOPER

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SKILLS

- AWS
- Serverless
- API Development
- Technical Support
- Cloud Migration
- Problem-solving

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION SYSTEMS, COMMUNITY COLLEGE

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Contributed to a successful cloud migration project that enhanced service delivery.
- Awarded Employee of the Month for outstanding customer support.
- Developed a knowledge base that improved support team efficiency by 35%.

Enthusiastic Public Cloud Engineer with over 4 years of experience in cloud development and deployment. Strong expertise in utilizing cloud services for application hosting and management. Skilled in working with serverless architectures and APIs to deliver scalable solutions. Effective communicator with a knack for problem-solving and project management. Passionate about technology and its potential to improve business outcomes.

EXPERIENCE

JUNIOR CLOUD DEVELOPER

NextGen Technologies

2016 - Present

- Developed serverless applications using AWS Lambda and API Gateway.
- Assisted in migrating legacy applications to cloud environments.
- Collaborated with frontend teams to integrate cloud-based APIs.
- Participated in code reviews and contributed to best practices documentation.
- Monitored application performance and provided recommendations for improvements.
- Engaged in team brainstorming sessions to foster innovation and problem-solving.

CLOUD SUPPORT ENGINEER

Cloud Services Group

2014 - 2016

- Provided technical support for cloud-based services and applications.
- Assisted clients with cloud setup and configuration, improving user satisfaction.
- Documented support processes and created knowledge base articles.
- Collaborated with engineering teams to resolve technical issues.
- Conducted training sessions for clients on cloud services usage.
- Monitored cloud services for performance and reliability, ensuring uptime.