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SKILLS

- Community Outreach
- Crisis Management
- Case Coordination
- Culturally Competent Care
- Support Group Facilitation
- Advocacy

EDUCATION

**MASTER OF SOCIAL WORK (MSW),
BOSTON UNIVERSITY, 2019**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased client engagement in mental health services by 25% through targeted outreach.
- Recipient of the Community Service Award for outstanding dedication to underserved populations.
- Successfully organized a mental health awareness event that attracted over 150 participants.

Michael Anderson

COMMUNITY PSYCHIATRIC SOCIAL WORKER

Enthusiastic and empathetic Psychiatric Social Worker with 4 years of experience in community mental health. Specializing in outreach and case management for underserved populations, including low-income families and individuals experiencing homelessness. Committed to reducing barriers to mental health services and providing culturally competent care. Experienced in crisis intervention and resource navigation, with a focus on empowering clients to achieve sustainable mental wellness.

EXPERIENCE

COMMUNITY PSYCHIATRIC SOCIAL WORKER

Hope Harbor Community Services

2016 - Present

- Conducted outreach to underserved populations to connect them with mental health resources.
- Developed individualized case management plans to support client goals and needs.
- Provided crisis intervention and support during emergencies, reducing hospitalizations by 10%.
- Collaborated with local organizations to enhance service access for clients.
- Facilitated support groups for individuals experiencing homelessness to foster connection and healing.
- Advocated for policy changes to improve mental health services in the community.

MENTAL HEALTH INTERN

Community Care Center

2014 - 2016

- Assisted licensed social workers in providing support to clients with severe mental health issues.
- Conducted initial assessments to inform treatment planning and service delivery.
- Maintained accurate records of client interactions and treatment progress.
- Participated in community outreach events to promote mental health awareness.
- Supported the development of educational resources for clients and families.
- Engaged in professional development to enhance skills in mental health service delivery.