Michael Anderson

USER EXPERIENCE DESIGNER

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SKILLS

- User Experience Design
- Usability Testing
- Interface Design
- User Research
- Prototyping
- Accessibility Standards

EDUCATION

BACHELOR OF ARTS IN GRAPHIC DESIGN, RHODE ISLAND SCHOOL OF DESIGN

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased user satisfaction ratings by 50% through improved software interfaces.
- Received the 'Best Design' award for outstanding contributions to software usability.
- Developed a user research program that enhanced client feedback mechanisms.

Dynamic Property Management Software Specialist with a focus on enhancing user experience through intuitive design and functionality. This professional brings a wealth of experience in user interface design, ensuring that software solutions are both functional and user-friendly. A passionate advocate for user-centered design principles, skilled in conducting user research and usability testing to inform software development.

EXPERIENCE

USER EXPERIENCE DESIGNER

DesignProp Software

2016 - Present

- Led user research initiatives that informed the design of property management software interfaces.
- Developed usability testing protocols that improved user satisfaction scores by 35%.
- Collaborated with development teams to implement design changes based on user feedback.
- Created wireframes and prototypes that streamlined the software development process.
- Facilitated training sessions on user-centered design principles for development staff.
- Analyzed user data to identify pain points and inform design iterations.

SOFTWARE USABILITY CONSULTANT

UserFriendly Solutions

2014 - 2016

- Assessed existing software for usability and accessibility, providing actionable recommendations.
- Conducted workshops for clients on best practices in software design and user experience.
- Developed user personas and scenarios to guide software development efforts.
- Collaborated with cross-functional teams to enhance software features based on user insights.
- Monitored industry trends to inform design strategies and software enhancements.
- Provided ongoing support to clients in implementing user-centered design practices.