



# MICHAEL ANDERSON

## LEAD PROBATION OFFICER

### CONTACT

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-  San Francisco, CA

### SKILLS

- risk management
- team leadership
- data analysis
- client advocacy
- community outreach
- training and development

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**BACHELOR OF SCIENCE IN CRIMINAL JUSTICE, STATE UNIVERSITY**

### ACHIEVEMENTS

- Improved client engagement by 20% through the implementation of personalized support strategies.
- Awarded 'Outstanding Service Award' for leadership in community correction initiatives.
- Successfully developed a mentorship program for new probation officers.

### PROFILE

Accomplished Probation Officer with extensive experience in managing high-risk offenders and implementing innovative rehabilitation strategies.

Demonstrates a profound understanding of the complexities involved in probation supervision, emphasizing a proactive approach to risk management and community safety. Adept at building rapport with clients to foster trust and facilitate behavioral change, while also maintaining strict adherence to legal standards.

### EXPERIENCE

#### LEAD PROBATION OFFICER

##### Metro Probation Agency

*2016 - Present*

- Oversaw a team of probation officers, ensuring compliance with agency policies and procedures.
- Conducted risk assessments and developed comprehensive supervision plans for high-risk clients.
- Facilitated training sessions on evidence-based practices and risk management techniques.
- Collaborated with mental health professionals to address underlying issues affecting client behavior.
- Maintained accurate records and documentation for court proceedings.
- Advocated for policy reforms to enhance probation practices and client support services.

#### PROBATION OFFICER

##### Community Corrections Center

*2014 - 2016*

- Managed a caseload of offenders with diverse backgrounds and criminogenic needs.
- Developed and implemented individual treatment plans in collaboration with clients and stakeholders.
- Conducted home visits and field checks to ensure compliance with probation conditions.
- Utilized motivational interviewing techniques to promote client engagement and accountability.
- Participated in community outreach programs to educate the public on probation processes.
- Assisted in the evaluation of program effectiveness and client outcomes.