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SKILLS

- Cloud Infrastructure
- Data Management
- Cloud Security
- Data Analytics
- Technical Support
- Disaster Recovery

EDUCATION

BACHELOR OF SCIENCE IN INFORMATION SYSTEMS, CITY UNIVERSITY

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Improved data access times by 35% through optimized cloud solutions.
- Recognized for outstanding service in user support and training initiatives.
- Successfully implemented a backup strategy that reduced data loss incidents.

Michael Anderson

PRIVATE CLOUD ENGINEER

I am a proactive Private Cloud Engineer with 7 years of experience specializing in cloud infrastructure and data management. My career began in IT support, where I developed a solid foundation in troubleshooting and customer service. As I transitioned to cloud engineering, I focused on building and optimizing private cloud environments to support data-driven decision-making.

EXPERIENCE

PRIVATE CLOUD ENGINEER

DataCloud Services

2016 - Present

- Built and managed a private cloud infrastructure for data storage and processing.
- Implemented data management policies that improved data retrieval times by 35%.
- Collaborated with data analysts to develop cloud-based data analytics solutions.
- Conducted cloud security assessments, enhancing data protection measures.
- Developed backup and disaster recovery plans, ensuring data integrity.
- Provided technical support and training on data management best practices.

IT SUPPORT SPECIALIST

SupportTech LLC

2014 - 2016

- Provided technical support to users, resolving issues related to cloud services.
- Assisted in the management of cloud-based applications and services.
- Trained staff on cloud technologies, improving overall team capabilities.
- Documented troubleshooting processes to reduce resolution times.
- Monitored system performance and reported issues to management.
- Participated in the implementation of new cloud services and tools.