MA

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🌐 www.michaelanderson.com

SKILLS

- Python
- SQL
- Machine Learning
- Telecommunications Analytics
- Tableau
- Data Visualization

EDUCATION

MASTER OF SCIENCE IN STATISTICS, TELECOM UNIVERSITY

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Recognized for exceptional contributions to customer retention strategies, saving the company $1 million.
- Published case studies on predictive analytics impact in telecommunications.
- Awarded the Excellence in Analytics Award for developing innovative predictive models.

Michael Anderson

SENIOR PREDICTIVE ANALYTICS CONSULTANT

I am an accomplished Predictive Analytics Scientist with over 9 years of experience in the telecommunications industry. My journey has involved developing predictive models that enhance customer retention and optimize service delivery. I have a solid foundation in machine learning and statistical techniques, allowing me to derive insights from vast datasets and influence strategic initiatives.

EXPERIENCE

SENIOR PREDICTIVE ANALYTICS CONSULTANT

Telecom Innovations Co.

2016 - Present

- Developed customer retention models that reduced churn rates by 15%.
- Collaborated with product teams to improve service offerings based on predictive insights.
- Utilized Python and SQL for data analysis and model development.
- Presented analytics reports to executive leadership, driving strategic initiatives.
- Led workshops to educate teams on analytics tools and methodologies.
- Improved data processing efficiency, reducing time to insights by 30%.

DATA SCIENTIST

Global Telecom Solutions

2014 - 2016

- Developed models to predict customer usage patterns and optimize network resources.
- Utilized machine learning algorithms to enhance service delivery and customer experience.
- Created dashboards for monitoring key performance indicators related to customer satisfaction.
- Collaborated with IT to improve data management and reporting practices.
- Trained staff on predictive analytics techniques, fostering a data-driven culture.
- Contributed to a significant increase in customer satisfaction scores through data-driven improvements.