



Michael ANDERSON

POS CASHIER

Dynamic POS Operator with a solid foundation in financial transactions and customer service. Proven ability to manage high-pressure environments while maintaining a focus on accuracy and efficiency. Experience in utilizing POS systems to enhance customer interactions and streamline checkout processes. Recognized for strong interpersonal skills and the ability to foster positive customer relationships.

CONTACT

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SKILLS

- Customer service
- Cash handling
- Sales support
- Inventory management
- Team collaboration
- Problem-solving

LANGUAGES

- English
- Spanish
- French

EDUCATION

HIGH SCHOOL DIPLOMA, LOCAL HIGH SCHOOL, 2020

ACHIEVEMENTS

- Recognized as Employee of the Month for outstanding customer service.
- Achieved a 10% increase in sales through effective upselling strategies.
- Maintained a 99% accuracy rate in cash handling over one year.

WORK EXPERIENCE

POS CASHIER

Supermarket Chain
2020 - 2025

- Processed customer transactions efficiently, ensuring accurate cash handling and receipt issuance.
- Maintained a clean and organized checkout area to enhance customer experience.
- Assisted customers with inquiries regarding products and promotions.
- Collaborated with team members to optimize workflow during peak hours.
- Participated in inventory checks to ensure stock accuracy.
- Implemented upselling techniques that increased average transaction value.

SALES ASSOCIATE

Home Goods Store
2015 - 2020

- Supported sales operations through effective customer engagement and product recommendations.
- Managed POS transactions, ensuring compliance with company policies.
- Assisted in visual merchandising to promote featured products.
- Engaged with customers to gather feedback and improve service delivery.
- Maintained product knowledge to provide informed recommendations.
- Contributed to achieving sales targets through proactive customer outreach.