



Michael ANDERSON

RESIDENTIAL PLUMBING SPECIALIST

Innovative Plumbing Tradesperson with extensive experience in residential plumbing and customer service. Specializes in providing exceptional client experiences through efficient service delivery and meticulous attention to detail. Over 6 years of hands-on experience in plumbing installation, maintenance, and troubleshooting, with a strong emphasis on building lasting customer relationships. Demonstrates a commitment to quality and safety standards, ensuring all work meets or exceeds client expectations.

CONTACT

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SKILLS

- Customer Service
- Installation
- Maintenance
- Troubleshooting
- Communication
- Safety Standards

LANGUAGES

- English
- Spanish
- French

EDUCATION

**DIPLOMA IN PLUMBING AND HEATING,
LOCAL COMMUNITY COLLEGE**

ACHIEVEMENTS

- Achieved a 95% customer satisfaction rating based on client surveys.
- Recognized for exemplary service and dedication during peak seasons.
- Played a key role in implementing a new customer feedback system.

WORK EXPERIENCE

RESIDENTIAL PLUMBING SPECIALIST

Home Comfort Plumbing

2020 - 2025

- Installed and repaired residential plumbing fixtures, ensuring proper functionality.
- Provided expert advice on plumbing improvements and upgrades to homeowners.
- Conducted routine maintenance checks to prevent plumbing issues.
- Utilized customer feedback to enhance service delivery and satisfaction.
- Managed emergency plumbing calls to provide timely resolutions.
- Maintained a clean and organized work environment to ensure safety.

PLUMBING TECHNICIAN

Quick Fix Plumbing

2015 - 2020

- Assisted in the installation of plumbing systems for new residential constructions.
- Performed diagnostics and repairs on plumbing systems and appliances.
- Maintained accurate service records and documentation.
- Engaged with clients to understand their plumbing needs and preferences.
- Collaborated with team members to improve service efficiency.
- Participated in training sessions to stay updated on plumbing technologies.