



MICHAEL ANDERSON

Senior Plumbing Technician

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SUMMARY

Accomplished Plumbing Tradesperson with over 10 years of comprehensive experience in residential and commercial plumbing systems. Demonstrates an exceptional ability to troubleshoot and resolve complex plumbing issues, ensuring optimal functionality and compliance with local codes. Recognized for adeptness in project management, effectively overseeing installations and repairs from conception to completion. Possesses a robust understanding of plumbing systems, including water supply, drainage, and sewage systems.

WORK EXPERIENCE

Senior Plumbing Technician Elite Plumbing Solutions

Jan 2023 - Present

- Managed installation of advanced plumbing systems in high-end residential properties.
- Conducted comprehensive inspections and diagnostics of plumbing systems.
- Collaborated with architects and builders to ensure design compliance.
- Developed maintenance schedules to reduce downtime and extend equipment lifespan.
- Supervised a team of junior technicians, providing training and mentorship.
- Implemented new safety protocols resulting in a 30% reduction in workplace incidents.

Plumbing Apprentice Reliable Plumbing Co.

Jan 2020 - Dec 2022

- Assisted in the installation and repair of residential plumbing fixtures.
 - Learned to read blueprints and technical drawings for plumbing systems.
 - Utilized hand and power tools under the supervision of experienced plumbers.
 - Participated in on-site safety training and compliance workshops.
 - Maintained inventory of plumbing supplies and equipment.
 - Contributed to customer service efforts by addressing client inquiries.
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EDUCATION

Certificate in Plumbing Technology, City Technical College

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Project Management, Code Compliance, Diagnostics, Team Leadership, Customer Service, Safety Protocols
- **Awards/Activities:** Awarded 'Top Technician' in 2021 for outstanding service and efficiency.
- **Awards/Activities:** Successfully reduced project costs by 15% through innovative resource management.
- **Awards/Activities:** Recognized for excellence in customer satisfaction in quarterly reviews.
- **Languages:** English, Spanish, French