



Michael

ANDERSON

PLUMBING TECHNICIAN

Dedicated Plumbing Maintenance Technician with a wealth of experience in the installation, repair, and maintenance of plumbing systems across diverse environments. Expert in leveraging technical knowledge and practical skills to execute plumbing projects efficiently and effectively. Strong focus on customer satisfaction, with a proven history of enhancing service delivery through innovative solutions and proactive maintenance strategies.

CONTACT

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- 📍 San Francisco, CA

SKILLS

- Installation
- Maintenance
- Customer service
- Problem-solving
- Record keeping
- Safety training

LANGUAGES

- English
- Spanish
- French

EDUCATION

**ASSOCIATE DEGREE IN PLUMBING,
COMMUNITY COLLEGE OF TRADES,
2017**

ACHIEVEMENTS

- Recognized for outstanding customer service by receiving multiple positive client testimonials.
- Completed plumbing projects ahead of schedule, resulting in increased client referrals.
- Developed a customer follow-up system that improved retention by 15%.

WORK EXPERIENCE

PLUMBING TECHNICIAN

Waterworks Plumbing Services

2020 - 2025

- Responsible for installing and maintaining plumbing fixtures in residential properties.
- Conducted routine inspections of plumbing systems to ensure optimal operation.
- Provided recommendations for system improvements and energy-efficient solutions.
- Maintained accurate records of service performed and materials used.
- Engaged with clients to discuss service options and pricing transparently.
- Contributed to team training initiatives on new plumbing technologies.

JUNIOR PLUMBING TECHNICIAN

Fast Plumbers LLC

2015 - 2020

- Assisted in the installation of plumbing systems in new residential developments.
- Supported senior technicians in troubleshooting and repairs.
- Learned to operate various plumbing tools and diagnostic equipment.
- Maintained cleanliness and organization of the worksite.
- Documented service calls and customer interactions for future reference.
- Participated in safety training and adhered to best practices.