

MICHAEL ANDERSON

Residential Plumbing Technician

- San Francisco, CA
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Dedicated plumbing service technician with a focus on residential service and repair, offering over 5 years of hands-on experience. Demonstrates a strong commitment to customer satisfaction, skilled in diagnosing and resolving plumbing issues effectively and efficiently. Known for a friendly demeanor and the ability to communicate technical information clearly to clients.

WORK EXPERIENCE

Residential Plumbing Technician | Home Comfort Plumbing

Jan 2022 – Present

- Provided plumbing service and repair for residential clients, ensuring high-quality workmanship.
- Utilized diagnostic tools to identify leaks and plumbing malfunctions.
- Performed regular maintenance to prevent plumbing issues and enhance system longevity.
- Communicated clearly with clients about project scopes and timelines.
- Maintained records of service calls and repairs for quality assurance.
- Worked collaboratively with team members to complete projects efficiently.

Apprentice Plumber | Citywide Plumbing

Jul 2019 – Dec 2021

- Assisted experienced plumbers in installation and repair tasks, gaining valuable hands-on experience.
- Learned to read blueprints and technical drawings to assist in plumbing installations.
- Participated in safety training sessions, ensuring compliance with regulations.
- Acquired skills in pipe fitting and soldering under supervision.
- Provided excellent customer service, contributing to positive client experiences.
- Maintained tools and workspaces, ensuring a safe and organized environment.

SKILLS

Residential plumbing

Customer service

Diagnostic tools

Team collaboration

Technical communication

Time management

EDUCATION

High School Diploma

2016

Lincoln High School

ACHIEVEMENTS

- Recognized for outstanding customer service by receiving client commendations.
- Completed apprenticeship with distinction, demonstrating strong technical skills.
- Achieved a 20% increase in customer satisfaction ratings during tenure.

LANGUAGES

English

Spanish

French