

MICHAEL ANDERSON

Propagation Technician

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A results-oriented Plant Nursery Specialist with 5 years of experience in plant propagation and nursery management. Specializes in the cultivation of ornamental plants and has a strong background in customer service. Known for an energetic approach to engaging customers and promoting plant health through education. Demonstrates effective project management skills in nursery operations, ensuring efficient workflows and high-quality outputs.

WORK EXPERIENCE

Propagation Technician | Orchid Oasis

Jan 2022 – Present

- Managed propagation processes for over 200 species of ornamental plants.
- Enhanced customer engagement through educational plant care workshops.
- Maintained accurate records of plant growth and health metrics.
- Collaborated with suppliers to ensure quality plant stock.
- Implemented pest management strategies that reduced losses by 15%.
- Supported marketing initiatives that increased nursery foot traffic by 20%.

Customer Service Associate | Garden Treasures

Jul 2019 – Dec 2021

- Provided exceptional customer service, assisting with plant selection.
- Maintained plant displays and ensured optimal health and presentation.
- Conducted training for new staff on customer engagement techniques.
- Participated in community events to promote gardening.
- Monitored inventory levels to assist in stock management.
- Resolved customer inquiries and concerns effectively.

SKILLS

Plant Propagation

Customer Engagement

Project Management

Inventory Control

Pest Management

Educational Workshops

EDUCATION

Diploma in Horticulture

2017

Local Agricultural School

ACHIEVEMENTS

- Successfully launched a series of workshops that attracted over 400 participants.
- Increased customer satisfaction ratings by 30% through enhanced service.
- Achieved recognition for outstanding contributions to nursery sales growth.

LANGUAGES

English

Spanish

French