



MICHAEL ANDERSON

Senior Phlebotomist

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SUMMARY

Dedicated phlebotomist with over 5 years of experience in high-volume clinical settings. Adept at performing venipuncture and capillary draws with a strong focus on patient comfort and safety. Proven track record of maintaining specimen integrity while adhering to strict regulatory standards. Skilled in using various blood collection equipment and maintaining accurate records.

WORK EXPERIENCE

Senior Phlebotomist HealthPlus Medical Center

Jan 2023 - Present

- Performed over 200 blood draws per week, ensuring high patient satisfaction.
- Trained and mentored new staff on phlebotomy techniques and safety protocols.
- Collaborated with laboratory teams to streamline specimen processing and reduce turnaround times by 15%.
- Maintained compliance with OSHA regulations and infection control policies.
- Implemented a new scheduling system that improved patient flow by 20%.
- Conducted educational workshops for patients on blood donation and its importance.

Phlebotomist City Hospital

Jan 2020 - Dec 2022

- Executed blood collection for routine lab tests and transfusions with a 98% success rate.
 - Utilized electronic health records to document patient information accurately.
 - Coordinated with nursing staff to prepare patients for procedures, enhancing patient satisfaction.
 - Participated in quality assurance audits to ensure adherence to laboratory standards.
 - Assisted in the development of protocols for rare blood type collection.
 - Engaged in community outreach to promote health and wellness initiatives.
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EDUCATION

Associate of Applied Science in Medical Laboratory Technology

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** venipuncture, patient care, record keeping, teamwork, infection control, quality assurance
- **Awards/Activities:** Received Employee of the Month award for exceptional patient care.
- **Awards/Activities:** Increased blood donation rates by 30% during community drives.
- **Awards/Activities:** Successfully reduced patient wait times through effective scheduling.
- **Languages:** English, Spanish, French