



MICHAEL ANDERSON

LEAD PERSONAL CARE SPECIALIST

CONTACT

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-  San Francisco, CA

SKILLS

- Client relations
- Care coordination
- Staff training
- Health monitoring
- Documentation
- Family engagement

LANGUAGES

- English
- Spanish
- French

EDUCATION

ASSOCIATE OF APPLIED SCIENCE IN NURSING, COMMUNITY COLLEGE, 2015

ACHIEVEMENTS

- Achieved a 95% satisfaction rating from client feedback surveys.
- Recognized for outstanding leadership in team performance improvement initiatives.
- Developed a community outreach program that increased client referrals by 50%.

PROFILE

Accomplished Personal Care Specialist with extensive experience in providing compassionate, client-centered care tailored to the unique needs of individuals. Proven ability to establish rapport with clients, fostering an environment of trust and comfort. Expertise in implementing care strategies that promote physical, emotional, and social well-being. Adept at training and supervising care staff to ensure compliance with care standards and regulations.

EXPERIENCE

LEAD PERSONAL CARE SPECIALIST

Caring Hands Home Health

2016 - Present

- Oversaw a team of 10 caregivers, ensuring high standards of care delivery.
- Conducted comprehensive assessments to create tailored care plans for clients.
- Implemented training programs that increased staff competency and client satisfaction.
- Monitored client health and reported changes to healthcare professionals.
- Facilitated workshops for families on caregiving best practices.
- Maintained accurate documentation of client care and progress.

PERSONAL CARE AIDE

Wellness at Home

2014 - 2016

- Provided essential support for daily living activities to elderly clients.
- Assisted with mobility and transportation needs, enhancing client independence.
- Collaborated with healthcare providers to ensure continuity of care.
- Engaged clients in meaningful activities to promote mental stimulation.
- Administered medications as prescribed and tracked client adherence.
- Documented care activities and client feedback for continuous improvement.