



MICHAEL ANDERSON

SENIOR PERSONAL CARE MANAGER

PROFILE

Accomplished Personal Care Manager with extensive experience in elder care management and a passion for improving the quality of life for seniors. Expertise in overseeing the delivery of personalized care services, ensuring adherence to industry standards, and fostering a supportive environment for both clients and staff. Proven track record in managing complex care situations, developing innovative solutions, and enhancing caregiver performance through targeted training initiatives.

EXPERIENCE

SENIOR PERSONAL CARE MANAGER

Golden Years Care Facility

2016 - Present

- Oversaw care delivery for over 100 residents, ensuring personalized attention.
- Implemented staff training programs focused on dementia care techniques.
- Developed partnerships with local healthcare providers for enhanced services.
- Conducted regular audits of care practices to ensure compliance.
- Led family engagement initiatives to improve communication and support.
- Managed budget allocation for care resources and staff training.

PERSONAL CARE SUPERVISOR

Comfort Care Solutions

2014 - 2016

- Supervised a team of caregivers in providing daily living assistance.
- Created individualized care plans based on thorough assessments.
- Facilitated training sessions on best practices in personal care.
- Monitored client progress and adjusted care plans as needed.
- Developed community outreach programs to enhance service awareness.
- Maintained records and reports to track care outcomes.

CONTACT

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SKILLS

- Elder Care Management
- Training Development
- Budget Management
- Compliance Auditing
- Relationship Building
- Communication

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF SCIENCE IN GERONTOLOGY, AGING INSTITUTE

ACHIEVEMENTS

- Achieved a 40% increase in caregiver retention through improved training programs.
- Recognized for excellence in client care with a 'Best Practices Award' in 2021.
- Expanded service offerings, resulting in a 25% increase in client enrollment.