

MICHAEL ANDERSON

Telehealth Care Coordinator

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Innovative Personal Care Coordinator with a focus on integrating technology into patient care for enhanced outcomes. Expertise in utilizing telehealth and digital health solutions to improve accessibility and quality of care. Proven ability to develop and implement technology-driven care plans that cater to modern healthcare needs. Strong background in data analysis and patient engagement strategies, ensuring that patients remain informed and active participants in their care.

WORK EXPERIENCE

Telehealth Care Coordinator | Digital Health Innovations

Jan 2022 – Present

- Managed telehealth services for over 500 patients, enhancing access to care.
- Developed protocols for virtual consultations and follow-up care.
- Educated patients on using telehealth platforms for their healthcare needs.
- Analyzed patient data to improve service delivery and patient engagement.
- Collaborated with IT teams to optimize digital health solutions.
- Achieved a 40% increase in patient participation in telehealth services.

Personal Care Coordinator | Connected Care Solutions

Jul 2019 – Dec 2021

- Facilitated care coordination for patients using digital health tools.
- Conducted assessments to identify technology needs for patients.
- Developed educational resources on digital health literacy for patients.
- Monitored patient engagement and satisfaction metrics.
- Collaborated with healthcare providers to integrate technology in care plans.
- Increased patient satisfaction scores by 35% through technology integration.

SKILLS

Telehealth Coordination

Digital Health Solutions

Patient Engagement

Data Analysis

Technology Integration

Care Planning

EDUCATION

Master of Health Informatics

2017

Tech University

ACHIEVEMENTS

- Received the 'Innovative Healthcare Award' for excellence in telehealth services.
- Implemented a digital health literacy program that reached over 1,000 patients.
- Published research on telehealth effectiveness in peer-reviewed journals.

LANGUAGES

English

Spanish

French