

# MICHAEL ANDERSON

Chronic Care Case Manager

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Experienced Personal Care Case Manager with a strong background in chronic disease management and preventive care. Proven expertise in creating and implementing care plans tailored to the specific needs of patients with chronic conditions. Adept at utilizing data-driven approaches to monitor patient progress and enhance health outcomes. A strong advocate for patient education and self-management, empowering clients to take control of their health.

## WORK EXPERIENCE

### Chronic Care Case Manager | Chronic Health Solutions

Jan 2022 – Present

- Managed a caseload of patients with chronic diseases, ensuring comprehensive care.
- Developed individualized care plans based on patient assessments and needs.
- Monitored patient adherence to treatment protocols and adjusted plans as necessary.
- Collaborated with healthcare providers to coordinate care and follow-up.
- Implemented educational programs to enhance patient self-management skills.
- Utilized data analytics to track outcomes and improve care delivery processes.

### Patient Navigator | CareConnect

Jul 2019 – Dec 2021

- Supported patients in navigating the healthcare system and accessing services.
- Provided resources and education to enhance patient understanding of their conditions.
- Coordinated appointments and follow-ups to ensure continuity of care.
- Maintained detailed records of patient interactions and outcomes.
- Advocated for patients' needs within the healthcare system.
- Participated in community health initiatives to promote preventive care.

## SKILLS

chronic disease management

patient education

care coordination

data analytics

preventive care

population health

## EDUCATION

### Master of Health Administration

2015 – 2019

University of Michigan

## ACHIEVEMENTS

- Achieved a 25% reduction in hospitalizations among managed patients.
- Received 'Excellence in Chronic Care Management' award in 2020.
- Successfully implemented a patient education program that improved health outcomes.

## LANGUAGES

English

Spanish

French