



 (555) 234-5678

 michael.anderson@email.com

 San Francisco, CA

 www.michaelanderson.com

SKILLS

- telehealth
- digital health solutions
- care coordination
- technology integration
- data analysis
- health equity

EDUCATION

MASTER OF PUBLIC HEALTH, JOHNS HOPKINS UNIVERSITY

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased virtual visit participation by 60% through targeted outreach.
- Developed a telehealth training program recognized by industry leaders.
- Successfully improved client satisfaction ratings by 35% through enhanced digital engagement.

Michael Anderson

TELEHEALTH CASE MANAGER

Innovative Personal Care Case Manager with a strong emphasis on telehealth and digital health solutions. A visionary leader in integrating technology into case management practices to enhance client engagement and care coordination. Proven success in developing and implementing virtual care models that improve access and reduce barriers to service. Expertise in managing complex cases through digital platforms while ensuring compliance with healthcare regulations.

EXPERIENCE

TELEHEALTH CASE MANAGER

Virtual Health Solutions

2016 - Present

- Managed a caseload of clients utilizing telehealth platforms for care delivery.
- Developed virtual care protocols to enhance client interactions.
- Conducted virtual assessments and follow-ups to monitor progress.
- Trained staff on telehealth best practices and technology use.
- Collaborated with IT teams to ensure seamless platform functionality.
- Analyzed data to improve client outcomes and engagement metrics.

HEALTH INFORMATION SPECIALIST

eHealth Innovations

2014 - 2016

- Supported the implementation of electronic health record systems.
- Facilitated training sessions for staff on new technology and workflows.
- Conducted audits to ensure compliance with health information regulations.
- Developed user guides and resources for effective technology integration.
- Collaborated with clinical teams to optimize data collection processes.
- Participated in community outreach to promote digital health literacy.