



Phone: (555) 234-5678

Email: michael.anderson@email.com

Address: San Francisco, CA

Website: www.michaelanderson.com

EXPERTISE SKILLS

- mental health management
- crisis intervention
- treatment planning
- community resources
- telehealth
- client advocacy

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Master of Arts in Clinical Psychology, New York University

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

MENTAL HEALTH CASE MANAGER

Accomplished Personal Care Case Manager with extensive experience in mental health and substance abuse case management. Renowned for developing and implementing effective treatment plans that address the unique needs of individuals facing behavioral health challenges. Demonstrated expertise in crisis intervention and conflict resolution, ensuring safety and stability for clients. Proficient in fostering collaborative relationships with community resources, ensuring comprehensive support systems are in place.

PROFESSIONAL EXPERIENCE

Pathways to Recovery

Mar 2018 - Present

Mental Health Case Manager

- Managed a diverse caseload of clients with mental health disorders.
- Developed individualized treatment plans in collaboration with clients and providers.
- Conducted risk assessments and crisis intervention strategies.
- Coordinated referrals to community services and support groups.
- Trained staff on mental health awareness and case management techniques.
- Utilized telehealth platforms to enhance client accessibility.

Clean Start Counseling

Dec 2015 - Jan 2018

Substance Abuse Counselor

- Facilitated group and individual counseling sessions for clients.
- Developed recovery plans tailored to individual client needs.
- Monitored client progress and adjusted treatment strategies accordingly.
- Collaborated with healthcare providers to ensure comprehensive care.
- Organized community awareness programs to promote substance abuse prevention.
- Maintained detailed documentation of client interactions and outcomes.

ACHIEVEMENTS

- Achieved a 30% improvement in client recovery rates through tailored interventions.
- Received recognition for outstanding service in mental health advocacy.
- Successfully implemented a telehealth program that increased client participation by 50%.