MA

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🌐 www.michaelanderson.com

SKILLS

- Transaction Analysis
- System Implementation
- Risk Management
- Compliance
- Data Analytics
- Project Coordination

EDUCATION

MASTER OF SCIENCE, FINANCIAL ENGINEERING - COLUMBIA UNIVERSITY, 2015; BACHELOR OF SCIENCE, FINANCE - BOSTON COLLEGE, 2012

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Achieved a 35% reduction in transaction processing time through workflow optimization.
- Recognized for excellence in performance analytics and risk assessment.
- Successfully implemented a new payment system that increased customer satisfaction ratings by 25%.

Michael Anderson

PAYMENTS OPERATIONS ANALYST

Dynamic Payments Systems Analyst with a focus on enhancing payment system efficiencies through innovative technological solutions. Extensive background in analyzing financial transactions and implementing strategic improvements that align with organizational objectives. Proven expertise in collaborating with cross-functional teams to develop and deploy payment systems that enhance user experience and operational effectiveness.

EXPERIENCE

PAYMENTS OPERATIONS ANALYST

Banking Solutions Group

2016 - Present

- Analyzed payment processing workflows to identify inefficiencies.
- Collaborated with IT to implement new payment technologies.
- Developed training materials for operational staff on new systems.
- Monitored compliance with internal policies and regulatory requirements.
- Provided analytical support for payment-related projects.
- Conducted risk assessments to ensure system integrity.

PAYMENTS ANALYST

Regional Bank Corp.

2014 - 2016

- Streamlined payment operations to enhance transaction speeds.
- Analyzed customer feedback to improve payment system interfaces.
- Ensured adherence to compliance regulations throughout payment processing.
- Worked with developers to enhance system functionalities.
- Provided insights for strategic planning based on transaction data.
- Facilitated training sessions for staff on payment processing best practices.