



MICHAEL ANDERSON

Senior Payments Analyst

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SUMMARY

Distinguished Payments Systems Analyst with over a decade of experience in optimizing transaction processing systems and enhancing operational efficiencies across diverse financial institutions. Expertise lies in analyzing payment systems, identifying vulnerabilities, and implementing robust solutions that align with compliance standards. Proven track record of collaborating with cross-functional teams to design and deploy payment systems that significantly reduce processing times and costs.

WORK EXPERIENCE

Senior Payments Analyst Global Financial Services Inc.

Jan 2023 - Present

- Conducted comprehensive analyses of payment systems to enhance transaction accuracy.
- Collaborated with IT teams to streamline payment processing workflows.
- Developed and maintained detailed documentation for payment protocols.
- Implemented risk management strategies to mitigate fraud in transactions.
- Trained staff on new payment technologies and compliance measures.
- Monitored system performance metrics to identify areas for improvement.

Payments Systems Analyst National Bank Corp.

Jan 2020 - Dec 2022

- Analyzed payment transaction data to enhance operational efficiency.
 - Participated in the development of a new payment gateway system.
 - Provided insights to management for strategic decision-making based on data analytics.
 - Ensured compliance with industry regulations and standards.
 - Managed vendor relationships to optimize service delivery.
 - Created training materials for new payment system implementations.
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EDUCATION

Master of Business Administration, Finance - University of Chicago, 2015; Bachelor of Science, Information Technology - University of Illinois, 2012

Sep 2019 -
Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Data Analysis, Financial Modeling, Risk Management, Compliance, Project Management, Payment Systems
- **Awards/Activities:** Reduced transaction processing times by 30% through system optimization initiatives.
- **Awards/Activities:** Awarded 'Employee of the Year' for outstanding contributions to payment system improvements.
- **Awards/Activities:** Successfully led a project that resulted in a 25% cost reduction in payment processing fees.
- **Languages:** English, Spanish, French