



MICHAEL ANDERSON

Quality Assurance Manager

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SUMMARY

Distinguished Oil and Gas Quality Manager with over 15 years of extensive experience in quality assurance and control within the energy sector. Proven track record in implementing robust quality management systems that enhance operational efficiency and compliance with international standards. Exceptional ability to lead cross-functional teams in the development and execution of comprehensive quality programs, driving continuous improvement initiatives that significantly reduce operational risks.

WORK EXPERIENCE

Quality Assurance Manager Global Energy Solutions

Jan 2023 - Present

- Developed and managed quality assurance protocols for upstream and downstream operations.
- Conducted comprehensive audits, ensuring compliance with ISO 9001 standards.
- Implemented corrective action plans that reduced non-conformance rates by 30%.
- Facilitated training programs for over 100 employees on quality management practices.
- Collaborated with engineering teams to enhance product quality through process optimization.
- Prepared detailed reports for senior management, outlining quality performance indicators.

Quality Control Engineer PetroTech Industries

Jan 2020 - Dec 2022

- Executed quality control inspections for raw materials and finished products.
 - Utilized statistical process control tools to monitor production quality.
 - Developed inspection criteria and testing methodologies, improving product reliability.
 - Collaborated with suppliers to resolve quality issues, enhancing supply chain efficiency.
 - Analyzed quality data trends to identify areas for improvement.
 - Assisted in the development of a new quality manual adopted company-wide.
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EDUCATION

Master of Science in Quality Assurance, University of Houston, 2009; Bachelor of Science in Petroleum Engineering, Texas A&M University, 2007

Sep 2019 -
Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Quality Management, ISO Standards, Statistical Process Control, Team Leadership, Risk Management, Continuous Improvement
- **Awards/Activities:** Reduced customer complaints by 40% through enhanced quality initiatives.
- **Awards/Activities:** Received the Excellence in Quality Award from the National Oil and Gas Association in 2021.
- **Awards/Activities:** Successfully led a project that achieved 100% compliance during external audits.
- **Languages:** English, Spanish, French