MA

Michael
ANDERSON

OCEAN FREIGHT SUPERVISOR

CONTACT

📞 (555) 234-5678

✉ michael.anderson@email.com

🌐 www.michaelanderson.com

📍 San Francisco, CA

SKILLS

- customer service
- operational management
- compliance
- logistics coordination
- team training
- cost reduction

LANGUAGES

- English
- Spanish
- French

EDUCATION

ASSOCIATE DEGREE IN LOGISTICS, COASTAL COMMUNITY COLLEGE

ACHIEVEMENTS

- Improved customer satisfaction ratings by 30% through enhanced service delivery.
- Recognized for outstanding leadership with 'Employee of the Month' award.
- Successfully reduced shipping delays by 15% through process improvements.

Dynamic Ocean Freight Manager with a strong focus on operational excellence and customer-centric logistics solutions. Extensive experience in managing end-to-end ocean transportation processes, ensuring compliance with international shipping regulations. Proven ability to lead cross-functional teams in achieving strategic objectives while optimizing freight costs. Expertise in leveraging technology to enhance supply chain visibility and efficiency.

WORK EXPERIENCE

OCEAN FREIGHT SUPERVISOR
Nautical Freight Services

2020 - 2025

- Supervised daily ocean freight operations, ensuring compliance with safety standards.
- Developed operational plans that improved service delivery by 25%.
- Engaged with customers to address service inquiries and issues.
- Trained team members on best practices in freight management.
- Implemented cost-reduction strategies that cut shipping costs by 10%.
- Monitored shipment statuses, ensuring timely updates to clients.

LOGISTICS COORDINATOR
Harbor Logistics Solutions

2015 - 2020

- Coordinated logistics for ocean freight shipments from origin to destination.
- Maintained documentation for compliance with international regulations.
- Analyzed freight costs and identified savings opportunities.
- Collaborated with suppliers to ensure timely delivery of goods.
- Developed reports for management on shipping performance.
- Provided exceptional customer service to enhance client relationships.