



# MICHAEL ANDERSON

## OCEAN FREIGHT OPERATIONS MANAGER

### PROFILE

Accomplished Ocean Freight Manager with extensive expertise in international shipping and logistics operations. Proven ability to devise and implement efficient freight strategies that enhance operational performance and customer satisfaction. Skilled in managing relationships with shipping lines, freight forwarders, and customs authorities to secure optimal shipping solutions. Expertise in leveraging technology to streamline processes and improve tracking and reporting capabilities.

### EXPERIENCE

#### OCEAN FREIGHT OPERATIONS MANAGER

##### TransOcean Logistics

2016 - Present

- Directed daily operations of ocean freight management, ensuring compliance with regulations.
- Formulated strategic plans that enhanced operational workflows by 30%.
- Established and maintained relationships with key shipping partners.
- Oversaw the implementation of an integrated logistics software system.
- Analyzed shipping metrics to identify improvement opportunities.
- Provided leadership and mentorship to junior logistics staff.

#### LOGISTICS ANALYST

##### Seaside Freight Services

2014 - 2016

- Conducted in-depth analysis of freight costs and performance metrics.
- Collaborated with procurement teams to optimize shipping contracts.
- Developed reports that informed strategic decision-making.
- Assisted in the planning and execution of freight operations.
- Maintained accurate records of shipments and compliance documentation.
- Engaged with customers to resolve freight-related inquiries.

### CONTACT

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- San Francisco, CA

### SKILLS

- international shipping
- process improvement
- relationship management
- compliance
- data analytics
- leadership

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

MASTER OF SCIENCE IN SUPPLY CHAIN MANAGEMENT, MARITIME UNIVERSITY

### ACHIEVEMENTS

- Increased operational efficiency by 40% through process redesign.
- Received 'Excellence in Logistics' award for outstanding performance.
- Successfully led a project that reduced shipping delays by 50%.