



# MICHAEL ANDERSON

## Senior Nutrition Services Manager

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### SUMMARY

Dynamic and results-oriented Nutrition Services Manager with over 10 years of experience in the healthcare sector. Expertise in designing and implementing nutrition programs that enhance patient outcomes and promote wellness. Proven track record in leading cross-functional teams to achieve organizational goals, while maintaining compliance with health regulations. Adept at utilizing data analytics to inform decision-making and optimize service delivery.

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### WORK EXPERIENCE

#### Senior Nutrition Services Manager HealthFirst Hospital

Jan 2023 - Present

- Led a team of 15 dietitians and nutritionists in delivering high-quality nutritional care.
- Developed and implemented a hospital-wide nutrition education program, improving patient engagement by 30%.
- Collaborated with medical staff to create individualized nutrition plans for patients with chronic illnesses.
- Managed a budget of \$1.5 million, ensuring cost-effective procurement of food supplies.
- Conducted quarterly audits of nutrition services to ensure compliance with health regulations.
- Introduced a digital tracking system for patient dietary requirements, enhancing service efficiency.

#### Nutrition Services Coordinator Community Health Center

Jan 2020 - Dec 2022

- Coordinated nutrition services for a diverse patient population, focusing on preventive care.
  - Implemented community outreach initiatives that increased program participation by 25%.
  - Trained staff on the latest nutrition guidelines and best practices.
  - Utilized patient feedback to refine service offerings and improve satisfaction rates.
  - Analyzed service data to identify trends and drive program improvements.
  - Worked closely with local farmers to source fresh produce for nutrition programs.
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### EDUCATION

#### Master of Science in Nutrition, University of California, 2012

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** Nutritional Program Development, Team Leadership, Data Analysis, Compliance Management, Budgeting, Community Outreach
- **Awards/Activities:** Received the Excellence in Nutrition Award from the National Nutrition Association in 2021.
- **Awards/Activities:** Increased patient satisfaction scores by 40% through innovative service delivery models.
- **Awards/Activities:** Successfully reduced food waste by 20% through efficient inventory management.
- **Languages:** English, Spanish, French