

MICHAEL ANDERSON

Nursing Home Administrator

- San Francisco, CA
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Experienced Nursing Home Administrator with a focus on delivering high-quality care and operational excellence in long-term care settings. Possesses a strong foundation in regulatory compliance, financial management, and quality improvement initiatives. Demonstrates effective leadership skills, fostering a positive workplace culture that prioritizes resident well-being and employee satisfaction. Skilled in managing diverse teams, facilitating training, and implementing best practices in patient care.

WORK EXPERIENCE

Nursing Home Administrator | Pineview Nursing Home

Jan 2022 – Present

- Oversaw operations of a 140-bed facility, ensuring compliance with health regulations.
- Implemented quality improvement initiatives that enhanced resident care metrics.
- Managed a team of 55 staff, providing ongoing training and support.
- Developed and monitored budgets, achieving a 12% reduction in costs.
- Engaged with residents and families to improve satisfaction ratings.
- Conducted regular audits to ensure compliance and quality of care.

Quality Improvement Manager | Golden Meadows Nursing Facility

Jul 2019 – Dec 2021

- Supported the administration in managing a skilled nursing facility.
- Conducted quality audits and developed improvement plans based on findings.
- Facilitated staff training on compliance and quality standards.
- Analyzed resident feedback to enhance service delivery.
- Participated in budget development, contributing to overall financial health.
- Collaborated with healthcare teams to optimize resident care plans.

SKILLS

Leadership

Regulatory Compliance

Quality Improvement

Financial Management

Staff Training

Community Relations

EDUCATION

Master of Health Services Administration

2015 – 2019

University of Southern California

ACHIEVEMENTS

- Achieved a 4-star CMS rating for quality of care.
- Implemented successful resident engagement strategies that increased participation by 25%.
- Recognized for outstanding service by the State Nursing Home Association.

LANGUAGES

English

Spanish

French