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SKILLS

- Strategic Management
- Quality Improvement
- Budgeting
- Staff Development
- Community Engagement
- Compliance

EDUCATION

**MASTER OF HEALTH ADMINISTRATION,
UNIVERSITY OF MICHIGAN**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Achieved recognition for implementing a successful resident wellness program, increasing engagement by 50%.
- Received the "Leadership in Care Award" from the National Nursing Home Association.
- Successfully maintained a 5-star rating from CMS over multiple years.

Michael Anderson

NURSING HOME ADMINISTRATOR

Innovative and strategic Nursing Home Administrator with a strong focus on improving the quality of life for residents through exceptional care and services. Extensive experience in managing nursing home operations, ensuring compliance with healthcare regulations, and implementing effective quality improvement initiatives. Proven track record of leading multidisciplinary teams to achieve operational excellence while fostering a resident-centered culture.

EXPERIENCE

NURSING HOME ADMINISTRATOR

Oakwood Senior Living

2016 - Present

- Directed operations for a 180-bed nursing home, ensuring high standards of care and compliance.
- Implemented resident safety protocols that reduced incidents by 70%.
- Facilitated staff training programs focused on compassionate care and regulatory standards.
- Managed financial resources effectively, leading to a 25% increase in operational efficiency.
- Engaged family members in care discussions, enhancing overall resident satisfaction.
- Conducted regular performance reviews, mentoring staff to achieve their professional goals.

QUALITY ASSURANCE COORDINATOR

Riverbend Health Services

2014 - 2016

- Supported the administrator in the management of a skilled nursing facility.
- Conducted quality audits and monitored compliance with state regulations.
- Developed training materials for staff on best practices in resident care.
- Analyzed resident feedback to inform quality improvement initiatives.
- Facilitated interdisciplinary team meetings to enhance care coordination.
- Participated in budget development, contributing to financial planning efforts.