



MICHAEL ANDERSON

Nursing Care Coordinator

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SUMMARY

Dedicated Nursing Care Coordinator with over 8 years of experience in patient management and care delivery. Proven track record in coordinating complex care plans and advocating for patient needs. Expertise in developing effective communication strategies to enhance patient understanding and compliance. Proficient in utilizing electronic health records (EHR) systems to streamline workflows and maintain accurate patient information.

WORK EXPERIENCE

Nursing Care Coordinator Health First Medical Group

Jan 2023 - Present

- Coordinated care for over 200 patients with chronic illnesses, ensuring adherence to treatment protocols.
- Developed individualized care plans in collaboration with multi-disciplinary teams to address patient needs.
- Utilized EHR systems to track patient progress and facilitate communication among healthcare providers.
- Conducted regular follow-ups to monitor patient outcomes and adjust care plans as necessary.
- Implemented patient education programs that increased compliance rates by 30%.
- Managed scheduling and resource allocation to optimize clinic operations and reduce wait times.

Registered Nurse City Hospital

Jan 2020 - Dec 2022

- Provided direct patient care in a busy emergency department, assessing and prioritizing patient needs.
 - Collaborated with physicians to develop treatment plans and ensure continuity of care.
 - Educated patients and families on discharge instructions and medication management.
 - Monitored vital signs and documented patient status in the EHR.
 - Assisted in the training of new nursing staff on department protocols and procedures.
 - Participated in quality improvement initiatives that enhanced patient satisfaction scores by 15%.
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EDUCATION

Bachelor of Science in Nursing, University of Health Sciences

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** patient advocacy, care coordination, electronic health records, interdisciplinary collaboration, patient education, chronic disease management
- **Awards/Activities:** Led a project that improved patient care coordination, resulting in a 40% reduction in hospital readmissions.
- **Awards/Activities:** Received the 'Nurse of the Year' award for outstanding patient care and service excellence.
- **Awards/Activities:** Implemented a new EHR system that enhanced data accuracy and improved workflow efficiency.
- **Languages:** English, Spanish, French