



MICHAEL ANDERSON

Network Technician

Innovative Network Technician with a focus on developing and supporting educational networks in K-12 environments. Over 5 years of experience in configuring and managing network systems that enhance learning through technology. Skilled in collaborating with educators to integrate technology into the classroom effectively. Strong troubleshooting capabilities, allowing quick resolution of network issues, ensuring minimal disruption to learning.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor of Science in Educational Technology

University of Education
2016-2020

★ SKILLS

- Network management
- Educational technology
- Technical support
- Wi-Fi configuration
- Classroom technology integration
- Documentation

🗣️ LANGUAGES

- English
- Spanish
- French

📁 WORK EXPERIENCE

Network Technician

2020-2023

School District IT Department

- Designed and implemented a robust network for over 10 schools.
- Configured Wi-Fi access points to ensure reliable connectivity in classrooms.
- Resolved issues with network performance, improving student access to online resources.
- Conducted training for teachers on effective use of technology in the classroom.
- Collaborated with vendors to ensure timely hardware upgrades.
- Maintained documentation of network configurations and changes.

IT Support Technician

2019-2020

Local Educational Services

- Provided technical support for faculty and students experiencing network issues.
- Assisted in the deployment of new educational software across the network.
- Documented user feedback to improve network services.
- Participated in technology fairs to promote digital learning.
- Worked with IT team on network security initiatives.
- Supported the implementation of remote learning solutions during emergencies.

★ ACHIEVEMENTS

- Achieved a 95% satisfaction rating from staff and students for technical support.
- Successfully led a project to upgrade school-wide network infrastructure.
- Recognized for contributions to improving digital resources in the classroom.